

## Hot Air Balloon - Terms & Conditions

- Your ticket is inclusive of transport between the Alpes Montgolfière office in Praz-Sur-Arly and the take-off zone, balloon inflation & preparation, flight (typically of around 1 hour), post-flight champagne toast, return transport to Alpes Montgolfière office, flight insurance.
- Your ticket is not inclusive of transport between Chamonix and Praz-Sur-Arly.
- Clients have 10 days from the purchase of the ticket to cancel, after this no refund will be issued.
- You will be contacted 24-48 hours prior to your flight to confirm your booking. If the short-term weather forecast is not looking favourable, an alternative flight date will be suggested.
- Hot air balloon flights are weather dependent and the pilot has complete authority to cancel the flight at any point, right up until the moment of take-off.
- For this reason, your ticket is valid for a period of 2 years. Should your flight be cancelled you are able to reschedule for any other time within those 2 years.
- Should your flight be cancelled, neither Mountain Lifestyle nor Alpes Montgolfière can be held responsible for any expenses incurred regarding travel or accommodation.
- Pregnant women and children under 130cm may not fly. Please advise us in advance if you have any health/mobility concerns that may affect the safety of the flight.
- The insurance included in your ticket covers passengers in line with that required by the Warsaw Convention in terms of air passenger traffic. It does not cover belongings and personal items.
- Mountain Lifestyle works in partnership with Alpes Montgolfière, who are registered with the Civil Aviation Authority (F-CE 906).
- By making your reservation you indicate your acceptance of these terms and conditions.
- This is an English translation for guidance only, the complete French version is legally binding and can be found on the website of Alpes Montgolfière. If there is anything that you would like to know or do not understand please contact us for clarification.