

# Mountain Base

## Chamonix Accommodation

### House Rules & Departure Guidelines

To help take care of the property and avoid unnecessary issues, please take note of the following:

#### Damage, Breakage & Loss

Please report any damage that you find to us within 24 hours of arrival, otherwise it may be assumed that the damage was caused by yourselves. We understand that accidents happen and would not make a charge for e.g. a broken plate, a cracked glass etc, but we must make charges where more serious damage has occurred. **For lost keys, we may need to replace the lock as well as make replacement keys, for which you may be charged.**

#### House Rules



**No smoking** in the accommodation



**No pets** unless by prior arrangement



**No ski boots** or heavy outdoor footwear to be worn inside



**No loud noise**, music or nuisance **after 10pm** (it is the law in France)



**Do NOT flush any waste down the WCs.** Toilet paper only



Refer to the **online guide** to use the appliances and facilities

#### Day of Departure



**Do your washing up** and **set the dishwasher running**



**Take ALL your rubbish** to the bins ('moloks') including any **food from the fridge**



**Clean out the fireplace** (where applicable)



**Clean the barbecue** (where applicable)



**Secure the property:** close all windows and doors and lock where possible ([see Booking Conditions](#))



**Return ALL keys**, parking beepers to the appointed place as directed at check-in and **leave by 10am**



*It would be helpful if you remove all your bed linen & leave in a pile with your used towels.  
Please leave mattress & pillow protectors in place*

We do not make unnecessary or petty charge to our guests. However, we do reserve the right to charge if the House Rules and Departure Guidelines are not followed.