

Mountain Base

Chamonix Accommodation

House Rules & Departure Guidelines

Damage, Breakage & Loss

Please report any damage that you find to us within 24 hours of arrival, otherwise it will be assumed that the damage was caused by yourselves. We understand that accidents happen and would not make any charge for e.g. a broken plate, a cracked glass etc, but we must make charges where more serious damage has occurred. **For lost keys, we may need to replace the lock as well as make replacement keys, for which you may be charged.**

House Rules



No smoking in the accommodation or on the balcony



No pets unless by prior arrangement



No ski boots or heavy outdoor footwear to be worn inside



No loud noise, music or nuisance **after 10pm** (it is the law in France)

Day of Departure



Do your washing up and **set the dishwasher running**



Take ALL your rubbish to the bins ('moloks') including any **food from the fridge**



Clean out the fireplace (where applicable)



Clean the barbecue (where applicable)



Secure the property: close all windows and doors and lock where possible (see Booking Conditions)



Return ALL keys, parking beepers to the appointed place as directed at check-in and **leave by 10am**



*It would be helpful if you remove all your bed linen & leave in a pile with your used towels.
Please leave mattress & pillow protectors in place*

We do not make unnecessary or petty charge to our guests. However, we do reserve the right to charge if the House Rules and Departure Guidelines are not followed.